

Case study



Modular web-based Software as a Service (SAAS) platform for Crew Management, Personnel Logistics, Training and Competence in highly regulated industries around the world.

Overview

PBS Offshore (PBS) a consortium of the Ponticelli, Brand and Semco companies was launched in Aberdeen during 2020 and secured the Total TEPUK contract for a large number of rigs and almost 1,000 personnel. Using Onboard Tracker™, Solab streamlined processes and procedures across the consortium to provide a single platform to manage all offshore operations, personnel logistics, competency, certification, training and HR, ensuring the safety and compliance of its workforce.



Challenges

TEPUK had been using five separate incumbent suppliers across their assets. The PBS award consequently required a huge data transfer from TEPUK and wider incumbent suppliers to improve visibility, consolidate reporting and reduce duplication of effort, inaccuracies and human error - not to mention the consolidation of all personal data for employees and new recruits within PBS.

Several different management systems were in use across various departments in each company and all were experiencing frustratingly similar challenges with legacy systems and a multitude of spreadsheets that were no longer fit for purpose.

“ *Onboard Tracker™ has been a huge step change in our operations and a vital asset for smooth and effective management of the TEPUK contract.*
Keith Stewart, Business Manager, PBS ”

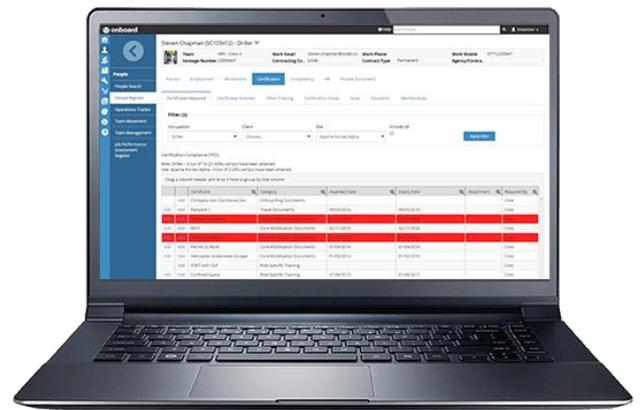


Solution

The transition to the PBS consortium was an opportunity to introduce a new and improved way of working. The Onboard Tracker™ system now supports PBS to efficiently and accurately track its people, has transformed operational visibility, whilst also providing onshore and office-based employees with a robust, easy-to-use and informative system to support operations.

All PBS departments use and experience Onboard Tracker™ differently:

- The Logistics team now input, track, and administer all crew rotations, absences, holidays and outputs to payroll on the system.
- The Training division is centrally managing all training matrices, expiries, and related documentation to ensure compliance within the online portal.
- Likewise, the Competence department is centrally managing all competence matrices, candidate journeys and assessor/verifier duties within Onboard Tracker™.
- HR is managing employee contracts, personal information, appraisals and more.



Results & Benefits

The implementation of Onboard Tracker™ in the PBS transition has aided and enabled the company to bring its three entities into one organisational structure and keep their workforce safe, well trained and competent.

Streamlined Processes: Whilst each department operates their uniquely configured module, all link seamlessly to ensure quick, user friendly access to the most up to date, accurate information to improve efficiencies across the business.

Increased Visibility: All previous systems are now consolidated into one platform with all of the workforce able to access their records from home, office, on the rig and when mobile.

Improved Reporting: The user-friendly system provides real-time data allowing efficient and informed decision making which supports improved operational performance.

“ Onboard Tracker™ is a much better system for accessing and updating rota information. It's so handy. Visually it is clear and concise and ensures consistency across the company.”
Joss Will, Logistics, PBS

