

Case study



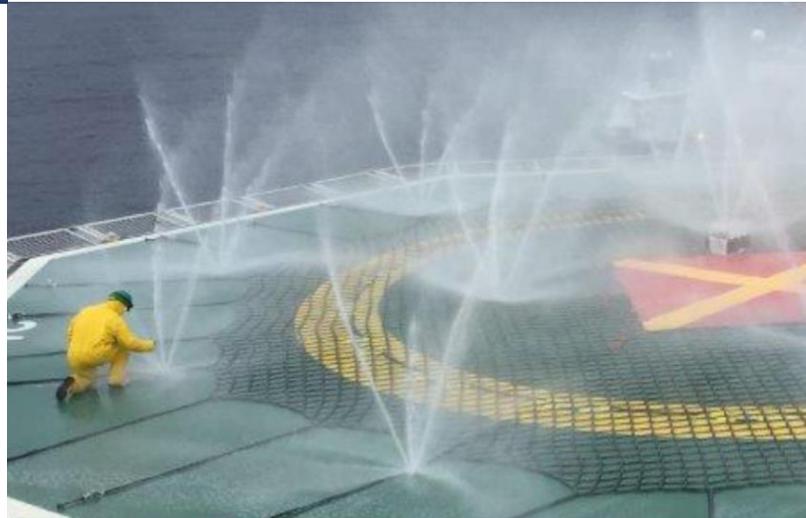
Blaze Manufacturing implements leading online solution to digitally connect operations across a growing international client base

Overview

Blaze Manufacturing Solutions was launched in Laurencekirk in 2006 and is a leading provider of fire safety protection, detection and loss prevention solutions for harsh and challenging environments. Using Onboard Tracker, Blaze streamlined processes and procedures across its operations to provide a single platform to manage all offshore and on-site operations, personnel logistics, competency, emergency response, certification, training and HR ensuring the safety and compliance of its workforce.

Challenges

As a small, but multi-national company working in a number of cross-sector industries including oil and gas, renewable energies, nuclear, mining, commercial and industrial, Blaze was experiencing challenges with tracking personnel both on and offshore.



With a workforce of just 25 employees, Blaze is a tight-knit, family run firm that is skilfully competing in an international arena. However, proficiencies were being compromised with the use of legacy systems and a multitude of spreadsheets that were no longer fit for purpose resulting in poor visibility and duplication of effort.

Blaze recognised a need to modernise critical business systems to further strengthen operations. As part of a digitalisation strategy, an agile system was required to fully integrate operations across various departments including HR, Logistics and Training and Competency to ensure a digitally connected approach.

“ We were looking for a system that offered the whole package and, more importantly, we needed to be able to manage it centrally. Onboard Tracker is all of that and more.”
**Jamie Johnson, Operations Director,
Blaze Manufacturing**

www.onboardtracker.com

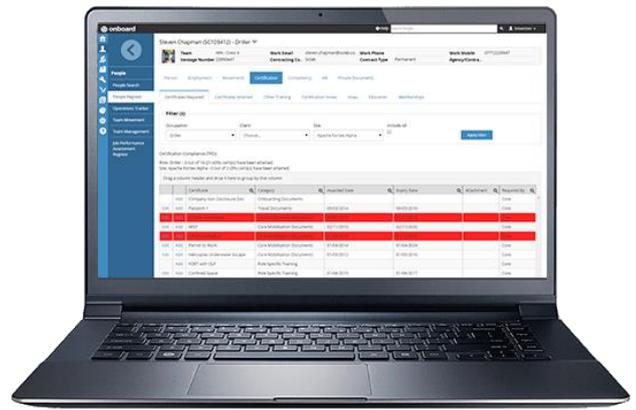
Solution

The move to digitalise operations across the company led to the implementation of Onboard Tracker in 2018 which has introduced Blaze to a new and improved way of working. The software supports the company to efficiently and accurately track operations, whilst providing onshore and office-based staff with a robust, easy-to-use and intelligent system to ease day to day activities.

The Blaze team now input, track, and administer all crew rotations, absences, holidays and personnel data whilst centrally managing training and competence matrices, expiries, and related documentation to ensure compliance.

“ Onboard Tracker has truly transformed the way we do business and has given us connectivity and consistency across all sectors of the company. This is the best system of its kind and is a game-changer for many businesses, particularly SME's, who are competing at an international level.”

**Andrew Johnson, Head of R&D,
Blaze Manufacturing**



Results & Benefits

The implementation of Onboard Tracker has aided and enabled Blaze to not only keep their workforce safe, well trained and competent but also progress digitally to maintain competitive edge and bolster their international growth and diversification strategy.

Streamlined Processes: All departments link seamlessly to ensure quick, user-friendly access to the most up to date, accurate information to improve efficiencies across the business.

Increased Visibility: All previous systems are now consolidated into one platform with all of the workforce able to access their records from home, office, on the rig and when mobile.

Improved Reporting: The user-friendly system provides real-time data allowing efficient and informed decision making which supports improved operational performance.

“ We now have a digitally connected, bespoke package that is cost-effective with no hidden extras. The team at Onboard Tracker have a genuine desire to support businesses in their journey towards digitalisation”.

**Jamie Johnson, Operations Director,
Blaze Manufacturing**

